



6 January 2016

Royal Mail Wholesale

4th Floor
185 Farringdon Road
London
EC1A 1AA

PRICE CHANGES FOR THE CONDITION 9 ACCESS PREMIUM AGREEMENT

Dear Customer,

We hereby inform you that we are changing the Access prices for the Condition 9 Access Premium Agreement (Premium) with effect from **29 March 2016**.

Full details of the Premium prices can be found on our website, www.royalmailwholesale.com

Other Charges

Please note that, due to billing system restrictions, some "other charges" will experience invoice discrepancies from 4 January until 28 March 2016 which will require off-system pricing adjustments to be applied retrospectively. The charges affected are for Letter and Large Letter formats of Missort items and Ineligible items, the Mail Centre Collection charge and the Mail Centre No-Show charge. Any adjustments will appear on your invoices as "J" dockets.

The table in Annex A identifies the material codes affected and the price differences to be applied.

Please go to <https://www.royalmailwholesale.com/pricing> for full details of all prices.

Yours sincerely,

Luisa Fulci
Regulated Products Director
Consumer and Network Access

Price Adjustments to “Other Charges” from 4 January to 28 March 2016

Please note that a positive price difference will be charged to you and a negative price difference will be refunded to you.

Account types affected	Process	Description	Code	Proper charge (pence)	Charged (pence) from 04/01/2016	Correction (pence) from 04/01/2016
C9 all types	Ineligible Item	Collection/visit charge	DRQ	228	230	-2
C9 all types	Missort	Collection/visit charge	ZFO	228	230	-2
C9 all types	Forecast	Driver No Show	DC1	10763	10892	-129
C9 all types	Ineligible Item	Process Letter	DC6	39.98	40.45	-0.47
C9 all types	Ineligible Item	Process Large Letter	DC7	75.85	76.76	-0.91
C9 all types	Ineligible Item	Refund Letter	DRO	19.94	20.13	+0.19
C9 all types	Ineligible Item	Refund Large Letter	DRN	32.69	33.52	+0.83
C9 all types	Ineligible Item	Return Letter	DY9	19.94	20.13	-0.19
C9 all types	Ineligible Item	Return Large Letter	DTQ	19.94	20.13	-0.19
C9 all types	Missort	Process Letter	DSS	39.98	40.45	-0.47
C9 all types	Missort	Process Large Letter	DST	75.85	76.76	-0.91
C9 all types	Missort	Refund Letter	DCX	19.94	20.13	+0.19
C9 all types	Missort	Refund Large Letter	DCY	32.69	33.52	+0.83
C9 all types	Missort	Return Letter	DRC	19.94	20.13	-0.19
C9 all types	Missort	Return Large Letter	DRD	19.94	20.13	-0.19