



12th January 2015

Royal Mail Wholesale

2nd Floor
185 Farringdon Road
London
EC1A 1AA

Dear Customer,

ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 012

DATED: 12 JANUARY 2015

This notice applies to you if you hold an **Access Letters Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ.

1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meaning given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2. Changes to the Contract

- 2.1 We hereby give you notice under clause 13.2.4 of the General Access Terms and Conditions to change the allocation of Zones to Postcode Sectors with effect from **30 March 2015**.
- 2.2 These changes will change the composition of the Royal Mail Zonal Posting Profile for 2015-16 for customers posting on Averaged Price Plan Two (Zones) and the Urban Density Benchmark for 2015-16 for customers posting on Price Plan One (SSCs).

From **30 March 2015**, the Royal Mail Zonal Posting Profile for your Contract will change to:

Royal Mail Zonal Posting Profile	Urban	Suburban	Rural	London
2015 - 16	34.458%	30.669%	20.326%	14.547%

The Urban Density Benchmark will also change from 30 March 2015. This new profile is published on the Website at <https://www.royalmailwholesale.com/access-letters-contract/>

Yours sincerely,

Luisa Fulci
Regulated Products Director
Consumer and Network Access