ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 007

DATED: 18th MARCH 2014

This notice applies to you if you hold an Access Letters Contract (Contract) with Royal Mail Group Limited (a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ) and Schedule 19: Royal Mail Business Mail Large Letter™ is part of your Contract.

1 Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meaning given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2 Change to the Contract

2.1 We hereby give you notice under paragraph 9.1 of Schedule 19: Royal Mail Business Mail Large Letter™, to change this Schedule with effect from the 1st May 2014 as follows:

Paragraph 5.4 of Schedule 19: Royal Mail Business Mail Large Letter™ shall be deleted and replaced with the words "(Regardless of any other term of this Contract) we may change the list of Business Mail Large Letters Permitted Items on at least 90 days' prior written notice."

Yours sincerely,

Luisa Fulci

Director of Regulated Products Consumer and Network Access