

**Access Letters Contract Change Notice; 025**  
**Dated: 13 January 2017**

Introduction of new First Time User Incentive

This notice applies to you if you hold a **Access Letters Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ.

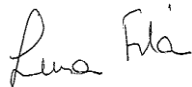
**1. Definitions and interpretation**

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meaning given to them in the Contract.

**2. Introduction of new First Time User Incentive**

- 2.1 We hereby give you notice, in accordance with clause 13.2.5 of the Contract, of our intention to introduce a new First Time User Incentive with effect from **27 March 2017**.
- 2.2 The First Time User Incentive will open for applications on 27th March 2017 and close for new applications on the 26 March 2018.
- 2.3 The Key Terms and Conditions governing the First Time User Incentive (including the applicable postage credit rates) and the applicable Application Form are published on the website ([www.royalmailwholesale.com/ftu/](http://www.royalmailwholesale.com/ftu/)).

Yours sincerely,



Luisa Fulci  
Regulated Products Director  
Consumer and Network Access