



12 June 2017

Royal Mail Wholesale

4th Floor
185 Farringdon Road
London
EC1A 1AA

WITHDRAWING ACCESS 70 CBC SERVICE

Dear customer,

Further to our letter of 16 March 2017 in which we informed you of our intention to withdraw the Access 70 CBC service, we wish to now confirm the cessation of Access 70 CBC with effect from 1 January 2018.

We first consulted on withdrawing CBC services in May 2015 in the Mailmark Migration Consultation¹ when we sought to understand how the change might affect customers if we were to withdraw CBC from January 2017. Respondents indicated that the main challenges centred on the administrative efforts needed to deploy the Mailmark barcode software. We responded by delaying the withdrawal of CBC for a further year, so any withdrawal would not come into effect until January 2018.

The progress made by customers in switching to Mailmark is fantastic, and we greatly appreciate the support and effort the industry has made in adopting Mailmark as the machineable service of choice in place of CBC. The vast majority of mail producers/mailing houses are now set up to produce Mailmark.

Next steps

If, after 31 December 2017, you:

- (i) declare items as Access 70 CBC, we will charge for them at Access 70 prices;
- (ii) declare items as Access OCR and they contain a CBC barcode, your items must adhere to the OCR clear zones per Appendix G of the User Guide.

Yours sincerely,

Luisa Fulci
Regulated Products Director
Consumer and Network Access

¹ The Mailmark Migration Consultation 29 May 2015 – 7 September 2015