

# Restricted goods - Access customers

## Things we can carry in UK post but with restrictions

For practical guidance on posting restricted goods, use this comprehensive A-Z which gives details of the restrictions which apply to certain items posted with us using Access products, as well as highlighting the areas where there may be exceptions.

Failure to comply with these regulations could result in prosecution. You are responsible for checking whether or not an item is prohibited.

If you are not sure about the item you wish to post, please contact your Access Account Director.

Restricted item*	Detailed information
Aerosols	Inhalers with a volume of 50ml or less are allowed. All other aerosols are prohibited.
Alcoholic beverages and liquids	<p>Including beer, lager, wine and champagne, with an alcohol content no greater than 24% ABV.</p> <p>Wrap in polythene and seal with tape. Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from breakage. Volume should not exceed 1 litre per item. Mark as 'FRAGILE' when sending glass bottles. The sender's name and return address must be clearly visible on the outer packaging.</p> <p>Any alcoholic beverage with alcohol content greater than 24% ABV is prohibited. Please see prohibited goods on <a href="http://www.royalmailwholesale.com">www.royalmailwholesale.com</a></p>
Asbestos	Samples of asbestos may be posted provided the sample is fixed within an inert material such as a glue or resin. Surround with cushioning material e.g. bubble wrap. The sender's name and returns address must be clearly visible on the outer packaging.

Restricted item*	Detailed information
Balloons filled with non-flammable gas	Must be clearly marked on the outer packaging with the words 'BALLOONS FILLED WITH NON-FLAMMABLE GAS'.
Batteries - new alkaline, nickel metal hydride (NiMH) or nickel cadmium (NiCd)	Including D, C, 9V, AA, AAA and AAAA alkaline batteries.. Must be new and sent unopened in their original retail packaging. Surround with cushioning material e.g. bubble wrap. The sender's name and return address must be clearly visible on the outer packaging.
Biological Substances (Category B)	<p>Human or animal material including, but not limited to, excreta, secretions, blood and its components, tissue and tissue fluids. These items may be carried within the UK provided the following conditions are met.</p> <p>May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution. The total sample volume/mass in any parcel must not exceed 50ml/50g. All biological substances must be posted in packaging that complies with Packaging Instruction 650, such as our Safebox product. The sender's name and return address must be clearly visible on the outer packaging.</p>
Christmas crackers	Crackers can only be sent in their complete made-up form and in their original retail packaging.
Counterfeit currency and stamps	<p>Restricted to copies of old denominations or pre decimalisation postage stamps which are now obsolete and worthless except for collectable value and cannot be passed as tender.</p> <p>Any false instrument or copy of a false instrument (within the meaning of section 5 of the Forgery and Counterfeiting Act 1981) is prohibited. Please see prohibited goods on <a href="http://www.royalmailwholesale.com">www.royalmailwholesale.com</a></p>
Electronic items sent with new alkaline, nickel metal hydride (NiMH) or nickel cadmium (NiCd) batteries	Must be new and sent unopened in their original retail packaging. Surround with sufficient cushioning material to protect each item from damage. Wrap each item, including plugs, individually. Place item in a rigid container and cushion to avoid movement. Any equipment sent with batteries or cells must be secured against

Restricted item*	Detailed information
	<p>movement within the outer packaging and must be packed to prevent accidental activation. The sender's name and return address must be clearly visible on the outer packaging.</p>
<p>Guns for sporting use</p>	<p>Guns intended for sporting purposes - including Section 1 and Section 2 firearms, low-powered air guns and their component parts - may be sent in compliance with UK law and subject to subject to any applicable controls on the possession of firearms..</p> <p>Use 1st Class as the minimum service. The sender's name and address must be clearly visible on the outer packaging.</p>
<p>Lighters</p>	<p>New and unused empty lighters may be sent unopened in their original retail packaging.</p> <p>Lighters and refills containing flammable liquid or gas (including used butane and petrol cigar and cigarette lighters) are prohibited. Please see prohibited goods on <a href="http://www.royalmailwholesale.com">www.royalmailwholesale.com</a></p>
<p>Living creatures, insects and invertebrates</p>	<p>Including bees, caterpillars, cockroaches, crickets, destroyers of noxious pests, earthworms, fish fry and eggs, leeches and other parasites, lugworms, maggots, mealworms, pupae and chrysalides, rag worms, silkworms, spiders and stick insects.</p> <p>Must be boxed and packaged to protect the creatures, our staff and our customers from harm. Use 1st Class as the minimum service. Items must be clearly marked 'URGENT - LIVING CREATURES - HANDLE WITH CARE'. The sender's name and address must be clearly visible on the outer packaging.</p> <p>Live animals and reptiles not listed above are prohibited, as are any creatures or insects classified as dangerous within the Dangerous Wild Animals Act 1976 (including certain venomous spiders). Please see prohibited goods on <a href="http://www.royalmailwholesale.com">www.royalmailwholesale.com</a></p>
<p>Magnetised materials</p>	<p>Should be wrapped in soft packaging at least 2cm thick around each item. The sender's name and address must be clearly visible on the outer packaging.</p> <p>Magnetised material with a magnetic field strength of 0.159A/m or more at a distance of 2.1m from the outside of the package are prohibited, Please see prohibited goods on <a href="http://www.royalmailwholesale.com">www.royalmailwholesale.com</a></p>

Restricted item*	Detailed information
Perishable items	<p>Including flowers, fresh fruit, vegetables and frozen or chilled foodstuffs.</p> <p>Should be able to withstand a journey of up to 48 hours. Use 1st Class as the minimum service. Must be suitably sealed to prevent leakage or tainting of other items such as in sealed vacuum packs. Must be packed in a strong corrugated board box or purpose designed polystyrene pack. The sender's name and return address must be clearly visible on the outer packaging.</p>
Prescription medicines and drugs sent for scientific purposes	<p>May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution.</p> <p>Medicines classified as non-flammable or non-toxic must be securely closed and placed in a leak-proof container such as a sealed polythene bag (for liquids) or a siftproof container (for solids). Must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage. The sender's name and return address must be clearly visible on the outer packaging.</p> <p>Medicines classified as flammable, toxic or flammable and toxic are prohibited. Please see prohibited goods on <a href="http://www.royalmailwholesale.com">www.royalmailwholesale.com</a></p>
Radioactive material and samples that are not classified as dangerous goods in the latest edition of the Technical Instructions for the Safe Transport of Dangerous Goods by Air published by the International Civil Aviation Organization (ICAO) such as samples of granite rock.	<p>Surround with cushioning material e.g. bubble wrap. The sender's name and return address must be clearly visible on the outer packaging.</p>
Sharp objects	<p>Sharp objects like knives, kitchen utensils and gardening tools may only be posted if they are packaged appropriately so that they are no risk to employees, other postal items or recipients.</p>
Vaccines	<p>May only be sent by, or at the specific request of, a qualified medical practitioner, registered dental practitioner, veterinary surgeon, registered nurse or a recognised laboratory or institution.</p> <p>The vaccines must be securely closed and placed in a leak-proof</p>

Restricted item*	Detailed information
	<p>liner such as a sealed polythene bag (for liquids) or a sift-proof container (for solids). Must be tightly packed in strong outer packaging and must be secured or cushioned to prevent any damage. The sender's name and return address must be clearly visible on the outer packaging.</p>
<p>Water-based paints, wood varnishes and enamels</p>	<p>Water-based paints, wood varnishes and enamels with a volume less than 150ml, must be sent in sealed tins or bottles, placed in polythene and sealed again. The items must be surrounded with sufficient absorbent material to soak up any leakage and must be packed in strong fibreboard or polystyrene.</p>

\*We reserve the right to refuse any other item banned by law or that in our opinion may be harmful or dangerous to our customers or employees. If you send dangerous goods and do not comply with the applicable terms and conditions and legal requirements then we may deal with the goods as we see fit including destroying or disposing of the relevant goods.