

## ACCESS USER GUIDE AMENDMENT NOTICE NUMBER 082: REMOVAL OF NON-MAILMARK VARIANT OF ADVERTISING MAIL CATALOGUE

Date: 3 NOVEMBER 2025

This notice applies if you hold an Access Letters Contract (Contract) with Royal Mail Group Limited, a company registered in England and Wales (number 04138203) with its registered address at 185 Farringdon Road, London, EC1A 1AA.

#### 1 Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

#### 2 Changes to the Contract

- 2.1 Under clause 13.2(b)(i) of the General Access Terms and Conditions of the Contract we hereby notify you of the following changes to the Access Letters User Guide:
  - 2.1.1 In Section 1, the table at "Figure 1" shall be replaced with the table included at Appendix 1 of this User Guide Amendment Notice;
  - 2.1.2 The table at paragraph 3.1 of Appendix H (Advertising Mail Catalogue) shall be amended as follows:

| Sortation level   | Access 70  |
|-------------------|--|
| Service Standard  | Standard, Priority or Economy                                  |
| Format            | Letter or Large Letter (see below for maximum size dimensions) |
| Processing option | Royal Mail Mailmark  |

Classified: RMG - Internal

# 2.1.3 Figure 35 at paragraph 3.2 of Appendix H (Advertising Mail Catalogue) shall be amended as follows:

|                           | max mm | max mm | max mm | max g     | Weight |
|---------------------------|--------|--------|--------|-----------|--------|
| Format                    | Length | Width  | Depth  | Weight    | Band   |
| Access 70 Mailmark Letter | 240    | 165    | 5      | Up to 100 | WB1    |
| Access 70 Mailmark Large  |        |        |        |           | WB1    |
| Letter                    | 353    | 250    | 13     | Up to 100 |        |
| Access 70 Mailmark Large  |        |        |        |           | WB2    |
| Letter                    | 353    | 250    | 13     | 101 – 250 |        |
| Access 70 Mailmark Large  |        |        |        |           | WB3    |
| Letter                    | 353    | 250    | 13     | 251 – 750 |        |

Advertising Mail Catalogue Mailing Items must also comply with the terms and conditions of Schedule 8, Part 1: Royal Mail Mailmark of the Contract and Appendix M of this User Guide.

2.2 The change detailed in paragraph 2.1 will take effect from 3 August 2026.

Yours sincerely,

Tim Cable

Wholesale Products Director

Royal Mail Wholesale

### Appendix 1

|                                | ATTRIBUTES |                    |        |        |                 |             |            |            |            |                 |                |           |                  |
|--------------------------------|------------|--------------------|--------|--------|-----------------|-------------|------------|------------|------------|-----------------|----------------|-----------|------------------|
| ACCESS SERVICE                 | PROCESSING |                    |        | FORMAT |                 | WEIGHT BAND |            |            |            |                 | SORTATION      |           |                  |
|                                | Mailmark   | Manual<br>Mailmark | Manual | Letter | Large<br>Letter | 1 – 100g    | 101 - 150g | 101 – 250g | 251 – 750g | Mixed<br>Weight | 49-Way<br>Sort | Access 70 | Access<br>70,000 |
| Access 70                      | •          | •                  | •      | •      | •               | •           | •          | •          | •          | •               |                | •         |                  |
| Access 70 (49-way sort option) | •          |                    |        | •      |                 | •           |            |            |            |                 | •              |           |                  |
| Business Mail Large Letter     | •          |                    | •      |        | •               | •           |            | •          | •          | •               |                | •         |                  |
| Advertising Mail               | •          |                    | •      | •      | •               | •           |            | •          | •          | •               | •****          | •         |                  |
| Catalogue Mail                 | •          |                    | Туре   | •      | •               | •           | •          | •          | •          | •               |                | •         |                  |
| Partially Addressed Mail       | •          |                    |        | •      | •               | •           |            | •          | •          | •               | •****          | •         |                  |
| Magazine Subscription Mail     | •          |                    | •*     |        | •               | •           |            | •          | •          | •               |                | •         |                  |
| Royal Mail Mailmark            | •          |                    |        | •      | •               | •           |            | •          | •          | •               | •****          | •         |                  |
| Mailmark Economy               | •          |                    |        | •      |                 | •           |            |            |            |                 | •              | •         |                  |
| D+3                            | •          |                    | •      | •      | •               | •           | •          | •          | •          | •               | •              | •         |                  |
| Manual Mailmark                |            | •                  |        |        | •**             | •           |            | •          | •          | •               |                | •         |                  |
| Poll Sort                      |            |                    | •      | •      |                 | •           |            |            |            |                 |                |           | •                |
| General Large Letter***        | •          | •                  |        |        | •               | •           |            | •          | •          | •               |                | •         |                  |