ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 051 DATED: 9 JANUARY 2019

This notice applies to you if you hold an Access Letters Contract (Contract) with Royal Mail Group Limited, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ.

1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meaning given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2. Changes to the Contract

- 2.1 We hereby give you notice under clause 13.2.4 of the General Access Terms and Conditions to change the allocation of Postcode Sectors to Zones with effect from **25 March 2019**.
- 2.2 The change referenced at paragraph 2.1 above will result in a change to the composition of the Royal Mail Zonal Posting Profile for 2018-19 for customers posting on Averaged Price Plan Two (Zones) and the Regional Price Plan (Zones).
 - a. From **25 March 2019**, the Royal Mail Zonal Posting Profile for Averaged Price Plan Two (Zones) will change to:

Royal Mail Zonal Posting Profile	Urban	Suburban	Rural	London
2019 - 20	36.428%	30.524%	19.165%	13.883%

b. From **25 March 2019**, the Royal Mail Zonal Posting Profile for the Regional Price Plan (Zones) will change to:

Royal Mail Zonal Posting Profile 2019-20	Urban	Suburban	Rural
England & Wales	43.468%	35.627%	20.905%
Scotland	36.337%	34.453%	29.210%
Northern Ireland	20.519%	32.235%	47.246%

2.3 The change referenced at paragraph 2.1 above will result also in a change the composition of the Urban Density Benchmark for Price Plan One (SSCs) with effect from **25 March 2019**, details of which are published on the contracts page of the Website.

Yours sincerely,

Luisa Fulci

Regulated Products Director

Consumer and Network Access