

ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 020 REISSUED

DATED: 16 DECEMBER 2016

This notice applies to you if you hold an **Access Letters Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ.

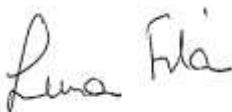
1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meaning given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2. Changes to the Contract

- 2.1 We hereby give you notice under clause 13.2.1 (b) of the General Access Terms and Conditions to change the following profile measures for National Price Plan One (SSCs):
 - a) the definition of "Baseline Year" shall be amended to "1 July 2015 – 30 June 2016, or such other period of 12 months as may be amended by us from time to time in line with clause 13.2.1"; and
 - b) the National Spread Benchmark shall be as published on the Website; and
 - c) the Urban Density Benchmark shall be as published on the Website.
- 2.2 The changes detailed above at paragraph 2.1 will come into effect from 26 March 2018.

Yours sincerely,



Luisa Fulci
Regulated Products Director
Consumer and Network Access