



12 January 2026

Royal Mail Wholesale

185 Farringdon Road
London
EC1A 1AA

PRICE CHANGES FOR THE ACCESS LETTERS CONTRACT AND WHOLESALE PARCELS CONTRACT

Dear Customer,

We would like to inform you of price changes that will come into effect from **7 April 2026** for our Priority services and General Large Letter (GLL) services, under the Access Letters Contract, and our Parcels services, under the Wholesale Parcels Contract.

We have summarised the key price changes for you below and enclosed the formal change notice. You can find all the new prices at www.royalmailwholesale.com/pricing.

Priority service price changes

As previously explained, moving to an alternate day delivery model as part of USO reform will reduce the net cost of the Universal Service to Royal Mail, however, retaining a six-day Priority D+2 service will increase the cost of the service, more closely aligning to First Class, rather than Access D+3.

Following customer consultation earlier this year we reduced the available Priority service variants on 07 Oct 2025 to Business Mail Mailmark Tray and Magazine Mailmark Tray/Bag and discontinued the remaining services. Today we announce an increase to our Priority Business Mail Letters and Large Letters. From 7 April, Business Mail Mailmark Letter price will increase by 15.9% to 139.050p and Business Mail Mailmark Large Letter 0 – 100g will increase by 15.6% to 144.253p.

GLL service price changes

To simplify our GLL pricing, more aligning to industry pricing for fulfilment products, we are implementing a flat price across the four GLL weight steps i.e. from 7 April, GLLs at either 0-100g, 101-250g, 251-500g and 501-750g, will be priced at the same rate. This allows us to simplify our pricing portfolio and align pricing with tracked large letters. These items largely go through parcel automation where cost is dependent on size and format and not on weight. GLL at £1.05 Mailmark / £1.06 Manual Mailmark (inclusive of green charge) means a price increase of c18% for lighter weight items and a decrease of c33% for heavier weight items.

Parcel price changes

Manual Mailmark Parcels between 0 and 1000g, posted on a national price plan, will increase by 4.5%, costing 235.733p (inclusive of the green charge).

Increasing the green charge

From 7 April 2026 we are increasing the green charge for GLL and Parcels from 4p to 5p.

Zonal prices

We are also changing the zonal prices for Parcels in line with the actual cost of serving the different zones. For illustrative purposes, the table below shows the Zonal prices for Access Parcels from 0 to 1000g valid from 7 April 2026:

	Zonal Price Plan Charges for Access Parcels up to 1kg			
	Urban	Suburban	Rural	London
Manual Mailmark Access 70 Parcels	214.650p	231.883p	281.728p	236.109p

Change to contractual quality compensation rates

Today, we also publish increased Compensation Rates for the Access Letters Contract that will take effect from 24 March 2026.

The changes to the Compensation Rates are to reflect the Letter and Large Letter price changes which became effective from 5 January 2026 and the Magazine Subscription price changes which will become effective on 2 February 2026. The Band 1 Compensation Rate is increasing from 2.044p to 2.230p, and the Band 2 Compensation Rate is increasing from 4.379p to 4.778p. The new rates shall apply to any eligible Performance Rebates Amounts payable for Quarter 1 of 2026/27.

You can find the new Compensation Rates at www.royalmailwholesale.com/pricing. The enclosed formal change notice gives effect to the changes.

Finally, I would like to take this opportunity to thank you for your business. We are working hard to provide the highest possible levels of service and value to you and your customers. Your Account Director will be in touch to discuss any queries you may have in relation to the price changes.

Yours sincerely,



Richard Travers
MD Letters
Royal Mail Wholesale



ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 126

DATE: 12 JANUARY 2026

This notice applies to you if you hold an **Access Letters Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 185 Farringdon Road, London, EC1A 1AA.

1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2. Changes to the Contract

- 2.1 We hereby give you notice under clause 13.2(d) of the General Access Terms and Conditions to change the Access Charges with effect from **7 April 2026**, details of which can be found on our Website, www.royalmailwholesale.com/pricing.

Yours sincerely,

Richard Travers
MD Letters
Royal Mail Wholesale



WHOLESALE PARCELS CONTRACT CHANGE NOTICE: NUMBER 052

DATE: 12 JANUARY 2026

This notice applies to you if you hold a **Wholesale Parcels Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 185 Farringdon Road, London, EC1A 1AA.

1.1 Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

1.2 Changes to the Contract

- 2.1 We hereby give you notice under clause 13.2.3 of the Parcels General Terms and Conditions to change the Access Charges with effect from **7 April 2026**.

Yours sincerely,

Richard Travers
MD Letters
Royal Mail Wholesale



ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 127

DATE: 12 JANUARY 2026

This notice applies to you if you hold an **Access Letters Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 185 Farringdon Road, London, EC1A 1AA.

1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2. Changes to the Contract

- 2.2 We hereby give you notice under clause 13.2(d)(iv) of the General Access Terms and Conditions to change the Compensation Rates with effect from **24 March 2026**, details of which can be found on our Website at www.royalmailwholesale.com/pricing.

Yours sincerely,

A handwritten signature in grey ink, appearing to read "R. Travers".

Richard Travers
MD Letters
Royal Mail Wholesale