## ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 024 DATED: 11 JANUARY 2017

This notice applies to you if you hold an Access Letters Contract (Contract) with Royal Mail Group Limited, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ.

## 1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meaning given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

## 2. Changes to the Contract

- We hereby give you notice under clause 13.2.4 of the General Access Terms and Conditions to change the allocation of Postcode Sectors to Zones with effect from **27 March 2017**.
- 2.2 The change referenced at paragraph 2.1 above will result in a change to the composition of the Royal Mail Zonal Posting Profile for 2017-18 for customers posting on Averaged Price Plan Two (Zones) and the Regional Price Plan (Zones).
  - a. From **27 March 2017**, the Royal Mail Zonal Posting Profile for Averaged Price Plan Two (Zones) will change to:

Royal Mail Zonal Posting Profile	Urban	Suburban	Rural	London
2017 - 18	34.662%	30.226%	20.434%	14.678%

b. From **27 March 2017**, the Royal Mail Zonal Posting Profile for the Regional Price Plan (Zones) will change to:

Royal Mail Zonal Posting Profile 2017-18	Urban	Suburban	Rural
England & Wales	41.782%	35.768%	22.451%
Scotland	34.768%	33.777%	31.456%
Northern Ireland	20.376%	29.071%	50.553%

2.3 The change referenced at paragraph 2.1 above will result also in a change the composition of the Urban Density Benchmark for Price Plan One (SSCs) with effect from **27 March 2017**, details of which are published on the contracts page of the Website.

Yours sincerely,

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Luisa Fulci

Regulated Products Director

Consumer and Network Access