



**WHOLESALE PARCELS CONTRACT CHANGE NOTICE: NUMBER 039  
MEASURING NPP1 PARCEL CUSTOMERS AGAINST 48 SORTING SELECTIONS**

**DATED: 19 AUGUST 2022**

This notice applies to you if you hold a **Wholesale Parcels Contract** (Contract) with **Royal Mail Group Limited**, a company registered in England and Wales (number 04138203) with its registered address at 185 Farringdon Road, London, EC1A 1AA.

**1. Definitions and interpretation**

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

**2. Changes to the Contract**

- 2.1 We give you notice under clause 13.2.3(c) of the General Access Terms and Conditions to change the Permitted Variances used in the measurement of your profile and compliance with National Price Plan One (SSCs). Customers who were previously measured for adherence to the Profile Commitment against 86 SSCs will going forward be measured against 48 SSCs, using the Permitted Variances applicable to 48 SSCs as set out in the document titled 'Parcels profiles and permitted variances' as published on our Website.
- 2.2 The changes detailed in this paragraph 2 will take effect from **1 April 2023**.

Yours sincerely,

Tim Cable  
Wholesale Products Director  
Royal Mail Letters