

9 March 2020

Royal Mail Wholesale

4th Floor 185 Farringdon Road London EC1A 1AA

Roll out of Edinburgh Mail Centre to Inverness Mail Centre Trunking Service

Dear Customer,

We are pleased to introduce a new Trunking Services optional schedule to the Access Letters Contract and the Wholesale Parcels Contract with effect from 16 September 2020.

The new schedule effects the roll out of a trunking service we have been trialling with carriers since 25 March 2019. We introduced the trial when we opened the new Inverness Mail Centre to better serve the Inverness, Outer Hebrides and Kirkwall postcode areas. It gives carriers an option to handover their Inverness labelled containers at Edinburgh Mail Centre, from where Royal Mail transits such items to the Inverness Mail Centre on behalf of the carrier for a relevant fee.

We are required to inform you of the introduction of the optional schedule in accordance with Clause 13.2.1 of the Access Letters Contract and the Wholesale Parcels Contracts. The changes take effect from 16 September 2020. Appended to this letter are the respective contract change notices for both contracts

If you have any queries regarding this change please contact your Account Director.

Yours sincerely,

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Tim Cable Wholesale Products Director Royal Mail Letters

Classified: RMG - Internal

ACCESS LETTERS CONTRACT CHANGE NOTICE: NUMBER 059 Date: 9 MARCH 2020

This notice applies if you hold a Access Letters Contract (Contract) with Royal Mail Group Limited, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London, EC4Y 0HQ.

1. Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2. Changes to the Contract

- 2.1 Under Clause 13.2.1(a) of the General Access Terms and Conditions, we hereby notify you of the addition of **Schedule 29: Trunking Services** to the General Access Terms and Conditions to the Contract.
- 2.2 Schedule 29: Trunking Services is published at www.royalmailwholesale.com.
- 2.3 The changes detailed in paragraphs 2.2 and 2.3 will take effect from 16 September 2020.

Yours sincerely,

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Tim Cable Wholesale Products Director Royal Mail Letters

Classified: RMG - Internal

WHOLESALE PARCELS CONTRACT CHANGE NOTICE: NUMBER 025 DATED: 9 MARCH 2020

This notice applies to you if you hold a Wholesale Parcels Contract (Contract) with Royal Mail Group Limited, a company registered in England and Wales (number 04138203) with its registered address at 100 Victoria Embankment, London EC4Y 0HQ.

1 Definitions and interpretation

- 1.1 If a word or expression is defined in this notice, it shall have the meaning given in this notice.
- 1.2 Any words or expressions which are not defined in this notice, but have an initial capital letter, shall have the meanings given to them in the Contract.
- 1.3 All of the rules about how to interpret the Contract shall apply to this notice.

2 Changes to the Contract

- 2.1 Under Clause 13.2.1(a) of the General Access Terms and Conditions, we hereby notify you of the addition of **Schedule 13: Trunking Services** to the General Access Terms and Conditions to the Contract.
- 2.2 Schedule 13: Trunking Services is published at www.royalmailwholesale.com.
- 2.3 The changes detailed in paragraphs 2.2 and 2.3 will take effect from 16 September 2020.

Yours sincerely,

Tim Cable

Wholesale Products Director

Royal Mail Letters